



Next Phase Activities





Coalition Activities

- AASHTO and USDOT have a multi-year contract in place – replaces former cooperative agreement
- Task for 511 Deployment Coalition support / activities





AASHTO 511 Tasks

- Targeted Outreach to Large Metropolitan Areas
- 511 Interoperability
- Technical Documents, Guidelines, Assistance Reports
- 511 Performance Measures
- 511 Deployment Coalition Management Support
- 2005 National Conference



Targeted Outreach to Large Metropolitan Areas

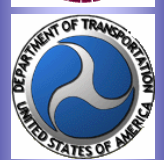
- Next item on the agenda





511 Interoperability

- DAR does an excellent job of presenting the technical aspects of call and data transfer
- More real-world experience merits sharing amongst deployers
- Collective consideration of the “big picture”
- Develop a unified approach to interoperability to achieve the goal of national interoperability for 511
- David Zavattono leads Task Force



Technical Documents, Guidelines, Assistance Reports

- Guidelines will be updated annually to include current best practices and methodologies
- Case study on deployment costs with FDOT
- Training, Quick Tips, and Best Practices Guides Task Force developing topics – co-led by Bryan Chamberlain and Pierre Pretorius





511 Performance Measures

- Track performance measures relating to 511 coverage, usage, awareness and customer satisfaction
 - Coalition tracks state, Top 60 metropolitan area and population coverage
 - 511 deployers to determine awareness of and customer satisfaction with their services
- Update National Progress Report





511 Performance Measures

- Regular interaction with the performance measures and evaluation representatives of 511 deployers and planners
- Customer-centric Task Force
- 511 Performance Measures Workshop – July 2005
- Barb Blue leads Task Force



511 Deployment Coalition Management Support

- Staff Director, association staff and consultant support meet regularly to plan Coalition activities
- Policy Committee provides insight and guidance on 511 policy matters
- Working Group develops 511 planning and deployment issues



511 Deployment Coalition Management Support

- 511 Marketing Workshop –
March 2005
 - Sandy Myers leads Task Force
- Research Task Force led by Lou Sanders
- Outreach to ITS industry and others to educate them about 511



2005 National Conference

- Discussion during last agenda item tomorrow





Products

- Schedule and agendas for meetings in identified metropolitan areas and States
- Follow-up action plans for each location, indicating schedules, activities and responsible entities
- Benchmarking of 511 interoperability
- Synthesis of alternatives for interoperability solutions
- Interoperability conceptual design (if deemed necessary)





Products

- 511 Guidelines (annually)
- Technical assistance documents such as training, presentations, booklets, brochures, white papers and others
- 2005 511 National Progress Report
- Monthly and quarterly electronic mail reports on the usage of 511 systems throughout the country
- 511 Performance Measures Workshop





Products

- Recommended performance measures for 511 systems
- Working Group Meetings conducted approximately 3 times per calendar year
- Policy Committee Meeting planned and conducted approximately every 6 months
- 511 Marketing Workshop
- 2005 National 511 Conference

