

Research Task Force





Members

- Lou Sanders, Leader
- Ron Boenau
- Jim Macrae
- Paul Cammack
- David Zavattonero
- Jo Ann Oerter
- Mike Nevarez
- Bob Rupert
- Leon Osborne
- Art Handman
- Sandra Check
- Dr. Patricia Mokhtarian (UC Davis)





Research Needs

- Looked to DARs for research needs
 - DAR #3 - 511 and Homeland Security
 - DAR #5 - Public Transportation Content on 511 Services
 - DAR #6 - Weather and Environmental Content on 511 Services
 - DAR #7 - Roadway Content Quality





Transit Research

- **TCRP Submittal**
 - Determine the factors which can be used to predict the impact on transit call center operation by deploying 511. Provide a tool for prospective 511 implementers to assess the impact on their ongoing operations considering such factors as the level of automation and nature of services to be deployed.





Transit Research

- **Center for Urban Transportation Research (CUTR) at the University of South Florida**
 - Public Transportation Research Topics
 - Does the transit property utilize interactive voice response (IVR)?
 - Is traveler information included in its IVR?
 - What information is available from a small transit property?
 - What are the needs of rural and state DOT public transit divisions?



NCHRP

- Unable to submit in 2004,
looking for sponsors for
additional 511 research
 - States or USDOT?



Additional Research

- ITSA Weather SIG Request
 - Rich Taylor

