

Training / Quick Tips / Best Practices Guides Task Force





Members

- Pierre Pretorius, Co-leader
- Bryan Chamberlain, Co-leader
- Joan Ravier
- Russ Bond
- Les Jacobson
- Jo Ann Oerter
- Shelley Row
- Sandra Check
- Sandy Myers
- Todd Kell
- Mac Lister





Web Conference Pilot

- **June 30 – Value of Deploying 511**
 - Timely topic
 - Participants thought this was a good way to present material to them
 - Technical issues to overcome
 - Telecon capacity
 - Software applet downloading





Topics Discussed

- **Improving content**
 - Providing “quick reports”
- **Marketing and outreach issues**
- **Migration Path: the evolution of a system**
 - Starting a system
 - Next generation enhancements
- **How 511 benefit DOTs and Transit agencies**
- **Emerging Standards**





Topics Discussed

- Accessibility and 711 centers
- Data issues
- 511 homeland security applications
- Emerging technologies



Topic Priorities

- Migration Path
- Accessibility





ITE Request

- **Shelley Row of ITE has requested a one pager (front and back) on 511 for the Spring meeting dedicated to management and operations issues**
 - 10 things you need to know to get started with 511
 - You have 511 what do you do next?
- **Congruent with “migration path” need**
- **Draft document for mid-December**



Deliverables

- One presentation per quarter

